ORIGINAL FILED Superior Court of California County of Los Angeles

SEP 01 2020

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SUPERIOR COURT OF THE STATE OF CALIFORNIA

FOR THE COUNTY OF LOS ANGELES

HUMBERTA JARAMILLO, individually, and on behalf of others similarly situated,

Plaintiff,

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IMPERIAL STATIONS INC, a California Corporation, and DOES 1 through 20, inclusive.

Defendants.

20STCV33720 NO.

CLASS ACTION COMPLAINT & ENFORCEMENT ACTION UNDER THE PRIVATE ATTORNEYS GENERAL ACT, CALIFORNIA LABOR CODE §§ 2698 ET SEQ.

- (1) Violation of California Labor Code §§ 226.7, 512(a), 516, and 1198 (Failure to Provide Meal Periods);
- (2) Violation of California Labor Code §§ 226.7, 516, and 1198 (Failure to Authorize and Permit Rest Periods):
- (3) Violation of California Labor Code Violation of California Labor Code §§ 510 and 1198 (Unpaid Overtime);
- (4) Violation of California Labor Code §§ 1182.12, 1194, 1197, 1197.1 and 1198 (Failure to pay Minimum Wages);
- (5) Violation of California Labor Code §§ 226, 226.7, 1174(d) and 1198 (Non-Compliant Wage Statements and Failure to Maintain Accurate Payroll Records);
- (6) Violation of California Labor Code § 204 (Failure to Timely Pay Wages During Employment);

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> CLASS ACTION COMPLAINT & ENFORCEMENT ACTION UNDER THE PRIVATE ATTORNEYS GENERAL ACT, CALIFORNIA LABOR CODE \$\$ 2698 ET SEO.

Violation of California Labor Code 1 201 and 202 (Wages Not Timely Paid Upon Termination); 2 (8) Violation of California Labor Code § 3 2802 (Unreimbursed Business Expenses); 4 (9) Violation of California Labor Code § 5 2441(a) (Failure to Provide Drinking Water) 6 (10) Civil Penalties for Violations of the California Labor Code Pursuant to 7 PAGA, §§ 2698 et seg; and 8 (11) Violation of California Business & 9 Professions Code §§ 17200, et seq. (Unlawful and Unfair Business Practices) 10 DEMAND FOR JURY TRIAL 11 12 Plaintiff Humberta Jaramillo, individually ("Plaintiff"), on behalf of all other 13 members of the public similarly situated, and as an aggrieved employee and on behalf of all 14 other similarly situated aggrieved employees, alleges as follows 15 JURISDICTION AND VENUE 16 1. This class action is brought pursuant to California Code of Civil Procedure section 382 and California Labor Code sections 2698, et seq. ("PAGA") to recover civil 17 penalties and any other available relief on behalf of Plaintiff, the State of California, and 18 19 other current and former employees who worked for Defendant, IMPERIAL STATIONS 20 INC. ("IMPERIAL" or "Defendant") in California as a non-exempt, hourly paid employees 21 and received at least one wage statement and against whom one or more violations of any 22 provision in Division 2 Part 2 Chapter 1 of the Labor Code or any provision regulating 23 hours and days of work in the applicable Industrial Welfare Commission ("IWC") Wage 24 Order were committed, as set forth in this complaint. The monetary damages, penalties, and 25 restitution sought by Plaintiff exceed the minimal jurisdiction limits of the Superior Court 26 and will be established according to proof at trial. This Court has jurisdiction over this action pursuant to the California Constitution, Article VI, section 10. The statutes under

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which this action is brought do not specify any other basis for jurisdiction. Plaintiff's share

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Grove Blvd., Garden Grove. During her employment, Plaintiff typically worked over eight

(8) hours per day and five (5) days per week. Plaintiff's primary job duties included

operating the cash register, customer service, merchandise sales, and general store maintenance and operations.

- 6. Plaintiff is unaware of the true names or capacities of the Defendants sued herein under the fictitious names DOES 1 through 20, but will seek leave of this Court to amend the complaint and serve such fictitiously named defendants.
- 7. Plaintiff is informed and believes, and thereon alleges, that DOES 1 through 20 were the partners, agents, owners, managers, dba's, and/or alter egos of IMPERIAL at all relevant times, and are in some capacity responsible for the violations alleged in this complaint and liable for payment of penalties and all other relief prayed for in this complaint. As to DOES 1 through 20, these unnamed defendants are herein referred to and incorporated into the term "Defendant" as alleged in this Complaint.

GENERAL ALLEGATIONS

- 8. Defendant is a California corporation doing business in the City of San Dimas, Los Angeles County, and other regions and counties in Southern California.
- 9. Defendant employs, and continues to employ non-exempt hourly paid employees as attendants at its gas stations and appurtenant cashier stations/convenience stores in Southern California.
- 10. Plaintiff is informed and believes and thereon alleges that Defendant owns and operates at least seven (7) such gas stations and stores in the region. Plaintiff is further informed and believes and thereon alleges that at each such location, Defendant employs at least three cashier/attendants during each 24-hour period of operation at each location. Plaintiff is further informed and believes and thereon alleges that, factoring employee turnover at conservatively 10 cashier attendants per year during the class period (within the past four (4) years), Defendant has employed over 200 non-exempt hourly cashiers/attendants who are similarly situated with Plaintiff and whom have suffered and/or continue to suffer, at least some if not all of the violations by defendant as alleged by Plaintiff herein.

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- 11. Plaintiff is informed and believes and thereon alleges, that at all times mentioned herein, Defendant was advised by skilled lawyers and other professionals, employees and advisors knowledgeable about California labor and wage law, employment and personnel practices, and about the requirements of California law.
- 12. Plaintiff is informed and believes and thereon alleges, that Plaintiff and class members were not paid for all hours worked because all hours worked were not recorded.
- 13. Plaintiff is informed and believes, and thereon alleges, that Defendant knew or should have known that Plaintiff and class members were entitled to meal periods in accordance with the Labor Code or payment of one (1) additional hour of pay at their regular rates of pay when they were not provided with timely, uninterrupted, thirty (30) minute meal periods and that Plaintiff and class members were not provided with all meal periods or payment of one (1) additional hour of pay at their regular rates of pay when they did not receive a timely, uninterrupted, thirty (30) minute meal period. In violation of the California Labor Code, Plaintiff and class members were not permitted to take off-duty, uninterrupted, compliant meal periods.
- 14. Plaintiff is informed and believes, and thereon alleges, that Defendant knew or should have known that Plaintiff and class members were entitled to rest periods in accordance with the Labor Code and applicable IWC Wage Order or payment of one (1) additional hour of pay at their regular rates of pay when they were not authorized and permitted to take a compliant rest period. In violation of the California Labor Code, Plaintiff and class members were not authorized and permitted to take compliant rest periods, nor did Defendant provide Plaintiff and class members with payment of one (1) additional hour of pay at their regular rates of pay when they were not authorized and permitted to take a compliant rest period.
- 15. Plaintiff is informed and believes, and thereon alleges, that Defendant knew or should have known that Plaintiff and class members were entitled to receive certain wages for overtime compensation and that they were not receiving certain wages for overtime compensation, as alleged in herein in further detail.

- or should have known that Plaintiff and class members were entitled to receive at least minimum wages for compensation and that they were not receiving at least minimum wages for work that was required to be done off-the-clock. In violation of the California Labor Code, Plaintiff and class members were not paid at least minimum wages for work done off-the-clock.
- 17. Plaintiff is informed and believes, and thereon alleges, that Defendant knew or should have known that Plaintiff and class members were entitled to receive complete and accurate wage statements in accordance with California law. In violation of the California Labor Code, Plaintiff and class members were not provided complete and accurate wage statements.
- 18. Plaintiff is informed and believes, and thereon alleges, that Defendant knew or should have known that they had a duty to maintain accurate and complete payroll records in accordance with the Labor Code and applicable IWC Wage Order, but willfully, knowingly, and intentionally failed to do so.
- 19. Plaintiff is informed and believes, and thereon alleges, that Defendant knew or should have known that Plaintiff and class members were entitled to timely payment of wages during their employment. In violation of the California Labor Code, Plaintiff and class members did not receive payment of all wages, including, but not limited to, overtime wages, minimum wages, and meal and rest period premiums, within permissible time periods.
- 20. Plaintiff is informed and believes, and thereon alleges, that Defendant knew or should have known that Plaintiff and class members were entitled to timely payment of all wages earned upon termination of employment. In violation of the California Labor Code, Plaintiff and class members did not receive payment of all wages due, including, but not limited to, overtime wages, minimum wages, and meal and rest period premiums, within permissible time periods.

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- 21. Plaintiff is informed and believes, and thereon alleges, that Defendant knew or should have known that Plaintiff and class members were entitled to the portion of wages previously paid and subsequently unlawfully deducted by Defendant.
- 22. Plaintiff is informed and believes, and thereon alleges, that Defendant knew or should have known that Plaintiff and class members were entitled to payment of wages as designated by statute. In violation of the California Labor Code, Defendant secretly paid Plaintiff and class members lower wages that required by statute while purporting to pay them proper wages.
- 23. Plaintiff is informed and believes, and thereon alleges, that Defendant knew or should have known that it was required to pay Plaintiff and class members the statutorily designated wage scale but did not do so.
- 24. Plaintiff is informed and believes, and thereon alleges, that Defendant knew or should have known that Plaintiff and class members were entitled to receive full reimbursement for all business-related expenses and costs they incurred during the course and scope of their employment and that they did not receive full reimbursement of applicable business-related expenses and costs incurred.
- 25. Plaintiff is informed and believes, and thereon alleges, that Defendant was required to provide Plaintiff and class members, without charge, fresh and pure drinking water during working hours. Defendant failed to do so.

PAGA REPRESENTATIVE ALLEGATIONS

- 26. At all times herein set forth, PAGA provides that any provision of law under the Labor Code and applicable IWC Wage Order that provides for a civil penalty to be assessed and collected by the LWDA for violations of the California Labor Code and applicable IWC Wage Order may, as an alternative, be recovered by aggrieved employees in a civil action brought on behalf of themselves and other current or former employees pursuant to procedures outlined in California Labor Code section 2699.3.
- 27. PAGA defines an "aggrieved employee" in Labor Code section 2699(c) as "any person who was employed by the alleged violator and against whom one or more of

the alleged violations was committed." Pursuant to section 2699(c), aggrieved employees, through Plaintiff, may pursue a civil action arising under PAGA violations as alleged herein.

- 28. Plaintiff and other current and former employees of Defendant are "aggrieved employees" as defined by Labor Code section 2699(c) in that they are all Defendant's current or former employees and one or more of the alleged violations were committed against them. Within one year of filing this complaint, Plaintiff was employed by Defendant and was aggrieved by reason of Defendant's violations of the California Labor Code as alleged in this complaint.
- 29. Plaintiff has duly complied with the statutory pre-filing requirements contained in California Labor Code sections 2699.3 and 2699.5.
- 30. On May 27, 2020, Plaintiff provided written notice to the Department of Industrial Relations (DIR) and the California Labor and Workforce Development Agency (LDWA), and by Certified Mail to Defendant, of the specific provisions of the California Labor Code alleged to have been violated, including facts and theories to support the alleged violations, in accordance with California Labor Code section 2699.3. A true and correct copy of Plaintiff's written notice to the DIR/LWDA and Defendant is attached hereto as "Exhibit 1."
- 31. As of the date of filing this complaint, over 65 days have passed since Plaintiff send the notice described above to the DIR, LDWA and Defendant, and the LDWA has not responded that it intends to investigate Plaintiff's claims and Defendant has not cured the violations.
- 32. Thus, Plaintiff has satisfied the administrative prerequisites under California Labor Code section 2699.3(a) and 2699.3(c) to recover civil penalties against Defendant for violations of California Labor Code sections 201, 202, 203, 204, 212, 213, 221, 222.5, 223, 224, 226(a), 226.7, 510, 512(a), 516, 551, 552, 1174(d), 1182.12, 1194, 1197, 1197.1, 1198, 2802, and 2810.5.

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Labor Code section 558(a) provides "[a]ny employer or other person acting

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- 42. There is a well-defined community of interest in the litigation and the class members are readily ascertainable:
- (a) Numerosity: The class members are so numerous that joinder of all members would be unfeasible and impractical. The membership of the entire class is unknown to Plaintiff at this time; however, the class is estimated to be greater than two hundred (200) individuals and the identity of such membership is readily ascertainable by inspection of Defendant's employment records.
- (b) Typicality: Plaintiff is qualified to, and will, fairly and adequately protect the interests of each class member with whom she has a well-defined community of interest, and Plaintiff's claims (or defenses, if any) are typical of all class members as demonstrated herein.
- (c) Adequacy: Plaintiff is qualified to, and will, fairly and adequately protect the interests of each class member with whom she has a well-defined community of interest and typicality of claims, as demonstrated herein. Plaintiff acknowledges that she has an obligation to make known to the Court any relationship, conflicts or differences with any class member. Plaintiff's attorneys, the proposed class counsel, are well versed in the rules governing class action discovery, certification, and settlement. Plaintiff has incurred, and throughout the duration of this action, will continue to incur costs and attorneys' fees that have been, are, and will be necessarily expended for the prosecution of this action for the substantial benefit of each class member.
- (d) Superiority and Manageability: The nature of this action makes the use of class action adjudication superior to other methods. A class action will achieve economies of time, effort, and expense as compared with separate lawsuits, and will avoid inconsistent outcomes because the same issues can be adjudicated in the same manner and at the same time for the entire class. The class action mechanism is superior to other available methods for the fair and efficient adjudication of this controversy. Individual joinder of all members of the class is impracticable. While the total amount at issue in this litigation is substantial, individual damages for a given plaintiff are comparatively small

and class members have little incentive to pursue individual claims. Even if every class member could afford individual litigation, the court system could not. It would be unduly burdensome to the courts in which individual litigation of numerous cases would proceed. Individualized litigation would also present the potential for varying, inconsistent, or contradictory judgments; and would magnify the delay and expense to all parties and to the court system resulting from multiple trials of the same complex factual issues. By contrast, the conduct of this action as a class action with respect to some or all of the issues presented herein, presents fewer management difficulties, conserves the resources of the parties and of the court system, and protects the rights of each class member.

(e) Public Policy Considerations: Employers in the State of California violate employment and labor laws every day. Current employees are often afraid to assert their rights out of fear of direct or indirect retaliation. Former employees are fearful of bringing actions because they believe their former employers might damage their future endeavors through negative references and/or other means. Class actions provide the class members who are not named in the complaint with a type of anonymity that allows for the vindication of their rights while simultaneously protecting their privacy.

FIRST CAUSE OF ACTION

(Violations of California Labor Code §§ 226.7, 512(a), 516, and 1198 – Meal Period Violations)

- 43. Plaintiff incorporates by reference and re-alleges as if fully stated herein each and every allegation set forth above.
- 44. At all relevant times herein set forth, California Labor Code section 512(a) provides that an employer may not require, cause, or permit an employee to work for a period of more than five (5) hours per day without providing the employee with a meal period of not less than thirty (30) minutes, except that if the total work period per day of the employee is not more than six (6) hours, the meal period may be waived by mutual consent of both the employer and the employee. Under California law, first meal periods must start after no more than five hours. Brinker Rest. Corp. v. Superior Court, 53 Cal. 4th 1004,

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512(a), 516, and 1198 provide that no employer shall require an employee to work during any meal period mandated by an applicable order of the IWC. At all relevant times herein set forth, Labor Code sections 226.7 and 512(a)

At all relevant times herein set forth, California Labor Code sections 226.7,

- and the applicable IWC Wage Order also require employers to provide a second meal period of not less than thirty (30) minutes if an employee works over ten (10) hours per day or to pay an employee one (1) additional hour of pay at the employee's regular rate, except that if the total hours worked is no more than twelve (12) hours, the second meal period may be waived by mutual consent of the employer and the employee only if the first meal period was not waived.
- 47. First, Defendant had, and continues to have, a company-wide policy and/or practice of understaffing store/cashier station locations due to labor budgeting, which results in a lack of meal period coverage and prevents/prevented Plaintiff and class members from taking all timely, uninterrupted meal periods to which they are/were entitled. As a result, Plaintiff and class members were forced to forego meal periods and/or have their meal periods interrupted by work or delayed by work, and were not relieved of all duties for unpaid meal periods, in order to attend their assigned tasks.
- 48. Second, Defendant has/had a practice of failing to adhere to a schedule of meal periods, which further caused Plaintiff and class members to not be relieved of their duties for compliant meal periods. As a result of these policies and/or practices, Plaintiff and class members were left without adequate meal period coverage and were instead required to work through or to return early from meal periods, in order to complete their assigned tasks.
- 49. Third, Defendant did not provide Plaintiff and class members with second 30minute meal periods on days that they worked in excess of ten (10) hours in one day. During her employment, Plaintiff worked shifts in excess of ten (10) or more hours per day, but was never provided a second 30-minute meal period. Plaintiff and class members did

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- 50. Fourth, Defendant had a company-wide policy of requiring all newly hired employees to sign blanket meal period waivers at or near their time of hire. Defendant took the position that non-exempt, hourly paid employees had waived their rights to meal periods for the entirety of their employment and, on that basis, did not provide them with all meal periods to which they were entitled. Moreover, Defendant's presumption that second meal periods would not be provided for shifts in excess of ten (10) hours due to blanket second meal period waivers discouraged Plaintiff and class members from taking second meal periods.
- 51. An employer's obligation to provide a meal period is only "triggered" when the employer "employs an employee for a work period of more than five hours per day." Brinker, 53 Cal. 4th at 1039 ("If an employer engages, suffers, or permits anyone to work for a full five hours, its meal break obligation is triggered.").
- 52. "[A]fter the meal break obligation is triggered . . . an employer is put to a choice: it must (1) afford an off-duty meal period; (2) consent to a mutually agreed-upon waiver if one hour or less will end the shift; or (3) obtain written agreement to an on-duty meal period if circumstances permit. Failure to do one of these will render the employer liable for premium pay. *Id.* (citing Cal. Labor Code § 226.7; Wage Order No. 5, subd. 11(A), (B)).
- 53. Under Labor Code section 512(a) and the applicable IWC Wage Order, employees may waive their second meal periods only if they took their first meal period. To the extent that Defendant required employees to sign meal period waivers simultaneously at or near their time of hire (as opposed to on a specific work day) renders them invalid and unenforceable, because Defendant's obligation to provide Plaintiff and class members with meal periods did not arise until they had employed them for a full five (5) hours.
- 54. At all times herein mentioned, Defendant knew or should have known that, as a result of these policies, Plaintiff and class members were prevented from being relieved of

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and one-half (31/2) hours.

- employer shall require an employee to work during any rest period mandated by an applicable order of the California IWC. To comply with its obligation to authorize and permit rest periods under California Labor Code section 226.7 and the applicable IWC Wage Order, an employer must "relinquish any control over how employees spend their break time, and relieve their employees of all duties including the obligation that an employee remain on call. A rest period, in short, must be a period of rest." *Augustus v. ABM Security Services, Inc.*, 2 Cal. 5th 257, 269-270 (2016). Pursuant to the applicable IWC Wage Order and California Labor Code section 226.7(b), Plaintiff and class members are entitled to recover from Defendant, one (1) additional hour of pay at their regular rates of pay for each work day that a required rest period was not authorized and permitted.
- 62. As with meal periods, Defendant's company-wide practices, including using labor budgets and resultant understaffing, prevented Plaintiff and class members from being relieved of all duty to take compliant rest periods. Defendant also failed to schedule or adhere to a schedule of rest periods, telling Plaintiff and class members that rest periods were optional, which, coupled with Defendant's failure to provide adequate rest period coverage, further led to Plaintiff and class members not being authorized and permitted to take compliant rest periods.
- 63. As a result of Defendant's practices and policies, Plaintiff and class members worked shifts in excess of 3.5 hours, in excess of 6 hours, and/or in excess of 10 hours without receiving all uninterrupted 10-minute rest periods to which they were entitled. For example, during her employment, Plaintiff missed rest periods at least 3-4 times a week, would take her rest periods late, and would often have her rest periods interrupted by Defendant's' managers or the corporate office, or would take rest periods "prior" to the start of her shift whereas, in fact, she would be tasked with setting up or cleaning before clocking in.

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- 64. Defendant has also engaged in a systematic, company-wide practice and/or policy of not paying rest period premiums owed when rest periods are not authorized and permitted. As a result, Defendant denied Plaintiff and class members rest periods and failed to pay them rest period premium wages due, in violation of Labor Code section 226.7, 516, and the applicable IWC Wage Order.
- 65. Defendant's conduct violates the applicable IWC Wage Order and California Labor Code sections 226.7, 516, and 1198. Plaintiff and class members are therefore entitled to recover from Defendant, one (1) additional hour of pay at the employee's regular rate of compensation for each work day that a compliant rest period was not authorized and permitted.

THIRD CAUSE OF ACTION

(Violations of California Labor Code §§ 510 and 1198 – Unpaid Overtime)

- 66. Plaintiff incorporates by reference and re-alleges as if fully stated herein each and every allegation set forth above.
- 67. California Labor Code section 1198 makes it illegal to employ an employee under conditions of labor that are prohibited by the applicable wage order. California Labor Code section 1198 requires that "...the standard conditions of labor fixed by the commission shall be the...standard conditions of labor for employees. The employment of any employee...under conditions of labor prohibited by the order is unlawful."
- 68. California Labor Code section 1198 and the applicable IWC Wage Order provide that it is unlawful to employ persons without compensating them at a rate of pay either time-and-one-half or two-times that person's regular rate of pay, depending on the number of hours worked by the person on a daily or weekly basis.
- 69. Specifically, the applicable IWC Wage Order provides that Defendant is and was required to pay Plaintiff and class members working more than eight (8) hours in a day or more than forty (40) hours in a workweek, at the rate of time-and-one-half for all hours worked in excess of eight (8) hours in a day or more than forty (40) hours in a workweek (Labor Code section 510).

70.

KNAPP, PETERSEN & CLARKE wages owed to Plaintiff and class members.

71. Plaintiff and class members and were regularly required to work "off-the

During the relevant time period, Defendant willfully failed to pay all overtime

- 71. Plaintiff and class members and were regularly required to work "off-the clock" and were not paid for all time worked, such as when Plaintiff and class members were required to remain on premises and perform set-up duties before the beginning of their shifts or clean-up duties while waiting for relief-shift employees to arrive. These circumstances caused Plaintiff and class members to regularly work in excess of eight (8) hour shifts for which overtime was not paid as required by California law.
- 72. Plaintiff is informed and believes and thereon alleges that during the relevant time period, Defendant had a company-wide policy and/or practice of discouraging and impeding Plaintiff and class members from recording hours worked that were outside of their scheduled shifts in order to limit the amount of overtime employees could accrue. Plaintiff and class members were forced to work off-the-clock performing tasks before and after their scheduled shift times, but were not provided a means by Defendant to account for this time. The situation was further compounded by the fact that Defendant had a policy and practice of understaffing stores, leading to Plaintiff and class members being deprived of off-duty meal and rest periods for which they were not properly compensated.
- 73. As a result of these policies and/or practices, Plaintiff and class members were left without adequate meal period coverage and were instead required to work through or to return early from meal periods, in order to complete their assigned tasks.
- 74. Defendant knew or should have known that as a result of these company-wide practices and/or policies, Plaintiff and class members were performing assigned duties off-the-clock and were suffered or permitted to perform work for which they were not paid. Because Plaintiff and class members worked shifts of eight (8) hours a day or more or forty (40) hours a week or more, some of this off-the-clock work qualified for overtime premium pay. Therefore, Plaintiff and class members were not paid overtime wages for all of the overtime hours they actually worked.

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75. Defendant's failure to pay Plaintiff and class members the balance of overtime compensation as required by California law, violates the provisions of California Labor Code sections 510 and 1198. Pursuant to California Labor Code section 1194, Plaintiff and class members are entitled to recover their unpaid overtime compensation, as well as interest, costs, and attorneys' fees.

FOURTH CAUSE OF ACTION

Violations of California Labor Code §§ 1182.12, 1194, 1197, 1197.1,

AND 1198 – Unpaid Minimum Wages)

- 76. Plaintiff incorporates by reference and re-alleges as if fully stated herein each and every allegation set forth above.
- 77. California Labor Code sections 1182.12, 1194, 1197, 1197.1, and 1198 provide that the minimum wage for employees fixed by the IWC is the minimum wage to be paid to employees, and the payment of less than the minimum wage so fixed is unlawful.
- 78. As set forth herein, Defendant had a regular practice of not paying Plaintiff and class members for all off-the-clock time, including failing to pay lunch period premiums, overtime premiums, and other wages owed and not paid as alleged in the complaint. Additionally, Defendant has a regular practice of limiting the amount of overtime Plaintiff and class members could accrue by discouraging and impeding Plaintiff and class members from recording hours worked that were outside of their scheduled shifts. Plaintiff and class members were required to work off-the-clock before and/or after their scheduled shift start and end times to complete assigned job duties. Moreover, Plaintiff and class members were required to perform work off-the-clock by responding to work-related calls and texts. In addition, Plaintiff and class members were denied premium pay for being denied off-the-clock lunch periods and rest breaks.
- 79. Defendant did not pay minimum wages for off-the-clock hours that Plaintiff and class member worked that qualified for overtime premium payment. To the extent that these off-the-clock hours did not qualify for overtime premium payment, Defendant did not pay at least minimum wages for those hours worked off-the-clock in violation of California

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employee's regular rate of compensation for each workday that the meal or rest...period is not provided."

- At all relevant times, Defendant knowingly and intentionally failed, on a 86. company-wide basis, to record actual hours worked, and thereby failed to keep records of shift and meal period start and stop times for Plaintiff and class members in violation of section 1198. As stated, Defendant engaged in a company-wide practice and/or policy of not providing off-the-clock meal periods and rest breaks, and not recording all hours worked before, after and during shifts, and kept no records of the actual time worked by Plaintiff and class members.
- 87. Because Defendant did not record time that Plaintiff and class members worked off the clock, Defendant did not list the correct amount of gross and net wages earned, in violation of Labor Code §§ 226(a)(1) and 226(a)(5). For the same reason, Defendant failed to accurately list the total number of hours worked by Plaintiff and class members, in violation of Labor Code § 226(a)(2).
- 88. Because Defendant did not calculate Plaintiff and class members' regular rate of pay correctly for purposes of paying overtime, Defendant did not list the correct amount of gross wages earned by Plaintiff and class members in compliance with section 226(a)(1). For the same reason, Defendant failed to list the correct amount of net wages earned by Plaintiff and class members in violation of section 226(a)(5).
- 89. As a result of Defendant's custom and practice of failing to permit Plaintiff and class members to take unrestricted, off-duty meal periods and Defendant's custom and practice of failing to authorize and permit off-duty rest breaks, Defendant failed, and continues to fail, to accurately record wages owed to Plaintiff and class members and to maintain accurate payroll records.
- 90. Since Plaintiff and class members were/are not paid by Defendant in accordance with Labor Code sections 226, 226.7, 1174(d), and 1198 as stated in alleged in this complaint, Plaintiff and class members were not given accurate wage statements, and accurate payroll records were not maintained by Defendant, in violation of these labor laws.

91. Plaintiff and class members are entitled to recover from Defendant the greater of their actual damages caused by Defendant's failure to comply with California Labor Code section 226(a), or an aggregate penalty not exceeding four thousand dollars (\$4,000) per employee.

SIXTH CAUSE OF ACTION

(Violations of California Labor Code § 204 (Failure to Timely Pay Wages During Employment))

- 92. Plaintiff incorporates by reference and re-alleges as if fully stated herein each and every allegation set forth above.
- 93. This cause of action is dependent upon, and wholly derivative of, the overtime wages, minimum wages, and meal and rest period premium wages that were not timely paid to Plaintiff and class members during their employment.
- 94. At all times relevant herein set forth, Labor Code section 204 provides that all wages earned by any person in any employment between the first (1st) and the fifteenth (15th) days, inclusive, of any calendar month, other than those wages due upon termination of an employee, are due and payable between the sixteenth (16th) and the twenty-sixth (26th) day of the month during which the labor was performed.
- 95. At all times relevant herein, Labor Code section 204 provides that all wages earned by any person in any employment between the sixteenth (16th) and the last day, inclusive, of any calendar month, other than those wages due upon termination of an employee, are due and payable between the first (1st) and the tenth (10th) day of the following month.
- 96. At all times relevant herein, Labor Code section 204 provides that all wages earned for labor in excess of the normal work period shall be paid no later than the payday for the next regular payroll period. Alternatively, at all times relevant herein, Labor Code section 204 provides that the requirements of this section are deemed satisfied by the payment of wages for weekly, biweekly, or semimonthly payroll if the wages are paid not more than seven (7) calendar days following the close of the payroll period.

- 97. During the relevant time period, Defendant willfully failed to pay Plaintiff and class members all wages due including, but not limited to, overtime wages, minimum wages, and meal and rest period premium wages, within the time periods specified by California Labor Code section 204.
- 98. Defendant's failure to pay Plaintiff and class members all wages due violates Labor Code section 204 and Plaintiff and class members are therefore entitled to recover statutory penalty wages pursuant to from Defendant the statutory penalty wages pursuant to California Labor Code section 210.

SEVENTH CAUSE OF ACTION

(Violations of California Labor Code §§ 201 and 202 (Wages Not Timely Paid Upon Termination))

- 99. Plaintiff incorporates by reference and re-alleges as if fully stated herein each and every allegation set forth above.
- 100. This cause of action is dependent upon, and wholly derivative of, the overtime wages, minimum wages, and meal and rest period premium wages that were not timely paid to Plaintiff and to those class members no longer employed by Defendant upon their termination.
- 101. As a result of Defendant's non-payment of overtime wages and meal and rest period premium wages to Plaintiff and class members, Defendant failed, and continues to fail, to timely pay wages upon termination, in violation of Labor Code §§ 201 and 202.
- discharges an employee, the wages earned and unpaid at the time of discharge are due and payable immediately, and that if an employee voluntarily leaves his or her employment, his or her wages shall become due and payable not later than seventy-two (72) hours thereafter, unless the employee has given seventy-two (72) hours previous notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the time of quitting. (See also, Labor Code § 203.)

& CLARKE

-23.

103. Defendant failed to pay Plaintiff and class members who are no longer employed by Imperial the earned and unpaid wages including overtime wages, and meal and rest period premium wages owed, either at the time of discharge, or within seventy-two (72) hours of their leaving Imperial's employ, in violation of Labor Code §§ 201 and 202, or for 30 days thereafter (Labor Code § 203). Plaintiff and class members are therefore entitled to recover from Defendant the statutory penalty wages for each day they were not paid, at their regular rate of pay, up to a thirty (30) day maximum pursuant to California Labor Code section 203.

EIGHTH CAUSE OF ACTION

(Violations of California Labor Code § 2802 – (Unpaid Business-Related Expenses))

- 104. Plaintiff incorporates by reference and re-alleges as if fully stated herein each and every allegation set forth above.
- 105. California Labor Code section 2802 provides that an employer must reimburse employees for all necessary expenditures and losses incurred by the employee in the performance of his or her job. The purpose of Labor Code section 2802 is to prevent employers from passing off their cost of doing business and operating expenses to their employees. *Cochran v. Schwan's Home Service, Inc.* (2014) 228 Cal.App.4th 1137, 1144.
- 106. The applicable IWC Wage Order 7-2001 provides that "[w]hen tools or equipment are required by the employer or are necessary to the performance of a job, such tools and equipment shall be provided and maintained by the employer..."
- 107. Plaintiff is informed and believes, and a preliminary investigation reveals, that Defendant had, and has, a company-wide policy of requiring Plaintiff and class members to utilize, among other things, their own personal cellular phones and cellular data to carry out their job duties, and, Plaintiff, in fact, incurred expenses associated with such use on a regular basis and was not reimbursed by Defendant therefor.
- 108. Defendant failed and continues to fail to reimburse Plaintiff and class members for the costs of their work-related cellular phone use and other expenses. Plaintiff and class members were required to use their personal cellular phones to complete work-

related tasks, such as discussing store issues, scheduling, and store activity with Defendant's managers and others. Defendant could have provided Plaintiff and class members with company phones to be used for fulfilling work-related tasks, or could have reimbursed them for the costs of their cellular phone expenses. Instead, Defendant passed these operating costs off onto its employees in violation of Labor Code § 2802.

- 109. Defendant has willfully and intentionally failed to reimburse Plaintiff and class members for necessary business-related expenses and costs.
- 110. Plaintiff and class members are entitled to recover from Defendant their business related expenses and costs incurred during the course and scope of their employment, plus interest, including, inter alia, purchasing fresh water from Defendant. (See, *infra*.)

NINTH CAUSE OF ACTION

(Violations of California Labor Code § 2441(a) – (Failure to Provide Water))

- 111. Plaintiff incorporates by reference and re-alleges as if fully stated herein each and every allegation set forth above.
- 112. California Labor Code section 2441(a) provides that "[e]very employer of labor in this state shall, without making a charge therefor, provide fresh and pure drinking water to his or her employees during working hours." Labor Code § 2441(b) empowers, among others, the Department of Industrial Relations to enforce the drinking water provision.
- 113. At all relevant times herein mentioned, Defendant had, and continues to have, a companywide policy not to provide drinking water at the company's expense to Plaintiff and class members. Instead, Plaintiff and class members have had to bring their own water or purchase water to work, or purchase water from Defendant's facilities.
- 114. On hundreds of occasions, Plaintiff had to purchase water from Defendant's store or become dehydrated while on the job, because she could not bring enough water with her, or keep it cool during her shifts. Plaintiff is informed and believes and thereon alleges that the same is and was true with respect to class members.

1	224, 226(a), 226.7, 510, 512(a), 516, 551, 552, 1174(d), 1182.12, 1194, 1197, 1197.1,
2	1198, 2441(a), 2802, and 2810.5.
3	ELEVENTH CAUSE OF ACTION
4	(Violation of Business & Professions Code §§ 17200, et seq. – Unlawful
5	and Unfair Business Practices)
6	121. Plaintiff incorporates by reference and re-alleges as if fully stated herein each
7	and every allegation set forth above.
8	122. Defendants are "persons" as defined by California Business & Professions
9	Code sections 17201, as they are corporations, firms, partnerships, joint stock companies,
10	and/or associations.
11	123. Defendant's conduct, as alleged herein, has been, and continues to be, unfair,
12	unlawful and harmful to Plaintiff, class members, and to the general public. Plaintiff has
13	suffered injury in fact and has lost money as a result of Defendant's unlawful business
14	practices. Plaintiff seeks to enforce important rights affecting the public interest within the
15	meaning of Code of Civil Procedure section 1021.5.
16	124. A violation of California Business & Professions Code sections 17200, et seq
17	may be predicated on the violation of any state or federal law. Defendant's activities, as
18	alleged herein, are violations of California law, and constitute unlawful business acts and
19	practices in violation of California Business & Professions Code sections 17200, et seq.
20	125. As a result of the violations of California law herein described, Defendant has
21	also gained an unfair advantage over other businesses pursuant to California Business &
22	Professions Code sections 17200, et seq., and Plaintiff and class members have suffered
23	pecuniary loss as the result of Defendant's unlawful and unfair business acts and practices.
24	126. Pursuant to California Business & Professions Code sections 17200 et seq.,
25	Plaintiff and class members are entitled to restitution of the wages withheld and retained by
26	Defendant during a period that commences four (4) years prior to the filing of this
27	complaint; a permanent injunction requiring Defendant to pay all outstanding wages due to
28	Plaintiff and class members; and an award of attorneys' fees pursuant to California Code of
- 11	

1	Civil Procedure section 1021.5 and other applicable laws; and an award of costs.				
2	PRAYER FOR RELIEF				
3	Plaintiff, on behalf of all others similarly situated, prays for relief and judgment				
4	against Defendant, jointly and severally with DOES 1 through 20, as follows:				
5	1. For damages, unpaid wages, penalties, injunctive relief, and attorneys' fee				
6	excess of twenty-five thousand dollars (\$25,000), exclusive of interest and costs. Plaintiff				
7	reserves the right to amend her prayer for relief to seek a different amount.				
8	Class Certification				
9	2.	That this case be certified as a class action;			
10	3.	That Plaintiff be appointed as the representative of the Class and Subclass;			
11	4.	That counsel for Plaintiff be appointed as class counsel.			
12	As to the First Cause of Action				
13	5.	That the Court declare, adjudge, and decree that Defendant violated			
14	California Labor Code sections 226.7, 512(a), 516, and 1198 and applicable IWC Wage				
15	Order(s) by willfully failing to provide all meal periods to Plaintiff and class members;				
16	6.	That the Court make an award to the Plaintiff and class members of one (1)			
17	hour of pay at each employee's regular rate of pay for each workday that a meal period was				
18	not provided				
19	7.	For all actual, consequential, and incidental losses and damages, according to			
20	proof;				
21	8.	For premiums pursuant to California Labor Code section 226.7(b);			
22	9.	For pre-judgment interest on any unpaid meal period premiums from the date			
23	such amounts were due, or as otherwise provided by law;				
24	10.	For attorneys' fees pursuant to California Code of Civil Procedure section			
25	1021.5, or as	otherwise provided by law; and			
26	11.	For such other and further relief as the Court may deem equitable and			
27	appropriate.				
28	////				
		-29-			
	CLASS ACTI	ON COMPLAINT & ENFORCEMENT ACTION UNDER THE PRIVATE ATTORNEYS GENERAL ACT. CALIFORNIA LABOR CODE \$\$ 2698 ET SEO.			

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	1	As to the Fourth Cause of Action			
	2	25.	That the Court declare, adjudge and decree that Defendant violated California		
	3	Labor Code sections 1182.12, 1194, 1197, 1197.1, and 1198 by willfully failing to pay			
	4	minimum wages to Plaintiff and class members;			
	5	26.	For general unpaid wages and such general and special damages as may be		
	6	appropriate;			
	7	27.	For pre judgment interest on any unpaid compensation from the date such		
	8	amounts were due, or as otherwise provided by law;			
	9	28.	For reasonable attorneys' fees and for costs of suit incurred herein pursuant to		
	10	California Labor Code section 1194(a);			
	11	29.	For liquidated damages pursuant to California Labor Code section 1194.2;		
	12	and			
	13	30.	For such other and further relief as the Court may deem equitable and		
	14	appropriate.			
	15	As to the Fifth Cause of Action			
	16	31.	That the Court declare, adjudge and decree that Defendant violated the		
	17	recordkeeping provisions of California Labor Code section 226(a) and applicable IWC			
	18	Wage Orders as to Plaintiff and Subclass members, and willfully failed to provide accurate			
	19	itemized wage statements thereto;			
	20	32.	For all actual, consequential, and incidental losses and damages, according to		
	21	proof;			
	22	33.	For injunctive relief pursuant to California Labor Code section 226(h);		
	23	34.	For statutory penalties pursuant to California Labor Code section 226(e);		
	24	35.	For attorneys' fees and costs pursuant to California Labor Code section		
	25	226(e)(1); and			
	26	36.	For such other and further relief as the Court may deem equitable and		
KNAPP,	27	appropriate.			
& CLARKE	28	////			
		CI ACC ACCTIO	-31- ON COMPLAINT & ENFORCEMENT ACTION UNDER THE PRIVATE ATTORNEYS GENERAL		
		CLASS ACTIO	ACT, CALIFORNIA LABOR CODE \$\$ 2698 ET SEO.		

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As to the Sixth Cause of Action

1	59.	For all actual, consequential, and incidental losses and damages, according to		
2	proof;			
3	60.	For applicable and appropriate injunctive relief;		
4	61.	For civil penalties;		
5	62.	For attorneys' fees and costs pursuant to California Labor Code section		
6	2802(c), or as otherwise provided by law; and			
7	63.	For such other and further relief as the Court may deem equitable and		
8	appropriate.			
9	As to the Tenth Cause of Action			
10	64.	That the Court declare, adjudge and decree that Defendant violated the		
11	following Cal	lifornia Labor Code provisions as to Plaintiff and/or other aggrieved		
12	employees: 510 and 1198 (by failing to pay all overtime compensation); 1182.12, 1194,			
13	1197, 1197.1, and 1198 (by failing to pay at least minimum wages for all hours worked);			
14	226.7, 512, 516, and 1198 (by failing to provide all meal periods); 226.7, 516, and 1198 (by			
15	failing to authorize and permit all rest periods); 226(a), 1174(d), and 1198 (by failing to			
16	provide accurate wage statements and maintain accurate payroll records); 201, 202, 203 (by			
17	failing timely	to pay all earned wages upon termination); 204 (by failing timely to pay all		
18	earned wages	during employment); 2802 (by failing to reimburse business expenses);		
19	2810.5 (by fai	ling to provide written notice of material terms of employment); and 2441(a)		
20	(by failing to	provide without charge potable drinking water during work);		
21	65.	For civil penalties pursuant to California Labor Code sections 210, 225.5,		
22	226.3, 256, 55	58, 1174.5, 1197.1, and/or 2699(a), (f) and (g), for violations of California		
23	Labor Code se	ections 201, 202, 203, 204, 212, 213, 221, 222.5, 223, 224, 226(a), 226.7, 510,		
24	512(a), 516, 5	51, 552, 1174(d), 1182.12, 1194, 1197, 1197.1, 1198, 2441(a), 2802, and		
25	2810.5;			
26	66.	For attorneys' fees and costs pursuant to California Labor Code section		
27	2699(g)(1), an	d any and all other relevant statutes, for Defendant's violations of California		
28	Labor Code se	ections 201, 202, 203, 204, 212, 213, 221, 222.5, 223, 224, 226(a), 226.7, 510,		

- 67. For pre-judgment and post-judgment interest as provided by law; and
- 68. For such other and further relief as the Court may deem equitable and appropriate.

As to the Eleventh Cause of Action

- 69. That the Court declare, adjudge and decree that Defendant's conduct of failing to provide Plaintiff and class members all overtime wages due to them, failing to provide Plaintiff and class members all minimum wages due to them, failing to provide Plaintiff and class members all meal periods, failing to authorize and permit Plaintiff and class members to take all rest periods, failing to provide Plaintiff and class members accurate and complete wage statements, failing to maintain accurate payroll records for Plaintiff and class members, failing timely to pay Plaintiff and class members all earned wages during employment, and upon termination; failing to reimburse Plaintiff and class members for business-related expenses, and failing to provide without charge drinking water while working, constitutes unlawful business practices in violation of California Business and Professions Code sections 17200, et seq.;
- 70. That the Court declare, adjudge and decree that Defendant's conduct of failing to provide Plaintiff and class members all overtime wages due to them, failing to provide Plaintiff and class members all minimum wages due to them, failing to provide Plaintiff and class members all meal periods, failing to authorize and permit Plaintiff and class members to take all rest periods, failing to provide Plaintiff and class members accurate and complete wage statements, failing to maintain accurate payroll records for Plaintiff and class members, failing timely to pay Plaintiff and class members all earned wages during employment, and upon termination; failing to reimburse Plaintiff and class members for business-related expenses, and failing to provide without charge drinking water while working, constitutes unfair business practices in violation of California Business and Professions Code sections 17200, et seq.;

KNAPP, PETERSEN & CLARKE

-35-

	1	71. For restitution of unpaid	wages to Plaintiff and all class members and			
	2	prejudgment interest from the day such	amounts were due and payable;			
	3	72. For the appointment of a	receiver to receive, manage and distribute any and			
	4	all funds disgorged from Defendant and determined to have been wrongfully acquired by				
	5	Defendant as a result of violations of California Business & Professions Code sections				
	6	17200 et seq.;				
	7	73. For reasonable attorneys'	fees and costs of suit incurred herein pursuant to			
	8	California Code of Civil Procedure section 1021.5;				
	9	74. For injunctive relief; and				
	10	75. For such other and further	relief as the Court may deem equitable and			
	11	appropriate.				
	12	Dated: September 1, 2020	KNAPP, PETERSEN & CLARKE			
	13		Caral - St			
	14		By: VVIIIV			
	15		K.L. Myles Michael D. Carr			
	16		Attorneys for Plaintiff HUMBERTA JARAMILLO,			
	17		individually, and on behalf of others similarly situated			
	18					
	19	DEMAND FOR JURY TRIAL				
	20	Plaintiff HUMBERTA JARAMILLO, individually, and on behalf of others similarly				
	21	situated, hereby demands a trial by jury in the above-entitled matter.				
	22	Dated: September 1, 2020	KNAPP, PETERSEN & CLARKE			
	23		MAN 3A			
	24		By: André E. Jardini			
	25		K.L. Myles Michael D. Carr			
	26		Attorneys for Plaintiff HUMBERTA JARAMILLO,			
KNAPP, PETERSEN & CLARKE	27 28		individually, and on behalf of others similarly situated			
		CLASS ACTION COMPLAINT & ENFORCEME ACT. CALIFORNIA	-36- ENT ACTION UNDER THE PRIVATE ATTORNEYS GENERAL A LABOR CODE §§ 2698 ET SEO.			
		U				

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EXHIBIT 1



550 North Brand Boulevard, Suite 1500, Glendale, California 91203-1922 · (818) 547-5000 · Facsimile: (818) 547-5329

May 27, 2020

Direct Dial: (818) 547-5178 E-Mail: aej@kpclegal.com

VIA CERTIFIED MAIL RETURN RECEIPT REQUESTED

Department of Industrial Relations 1515 Clay Street, Suite 801 Oakland, CA 94612

Re:

Our Client: Humberta Jaramillo

Our File No.: 8000-

Dear Sir or Madam:

Knapp, Petersen & Clarke represents Humberta Jaramillo. Ms. Jaramillo was a long-time employee of Imperial Stations Inc. (hereinafter "Imperial"), located at 8221 Garden Grove Blvd., Garden Grove, CA 92844. Ms. Jaramillo is informed and believes that Imperial owns and operates at least seven (7) gasoline stations in the County of Orange and other Southern California counties, and Imperial owns and operates appurtenant cashier and snack shops/minimart facilities, including several 7-Eleven stores, at Imperial's gas station locations.

Ms. Jaramillo was employed for many years by Imperial as a cashier and attendant at Imperial's station in Garden Grove. She was a full time, non-exempt employee of Imperial. Ms. Jaramillo and all similarly situated employees were and are, entitled to all the protections of IWC Wage Orders and provisions of the Labor Code as set forth herein. Ms. Jaramillo is informed and believes that the labor law violations by Imperial as set forth herein have occurred on a regular basis and are continuing with respect to all similarly situated employees of Imperial.

This letter is sent in conformance with the Labor Code Private Attorneys General Act of 2004 (Labor Code section 2698 et seq). Pursuant to Labor Code section 2699.3, notice is given that the circumstances set forth herein are violative of the conditions of employment (Labor Code §1198), as set forth in Labor Code section 2699.3 et seq., including any and all Labor Code provisions set forth in Labor Code section 2699.3 as well as the provisions of the Labor Code not found in section 2699.5, as authorized by Labor Code section 2699.3(c). This letter shall give notice of the following violations by Imperial:



Department of Industrial Relations RE: Humberta Jaramillo May 27, 2020 Page 2

Failure to Provide Meal Periods and Failure to Authorize and Permit Rest Breaks

It is Imperial's customary practice that its cashier/attendant employees are not permitted to take meal and rest breaks, and that they are required to remain on duty during their mandated meal periods and rest breaks. These practices fail to comport with the requirements that non-exempt employees such as Ms. Jaramillo and all other similarly situated employees, must be provided with meal periods and rest breaks and that meal periods and rest breaks be duty-free.

Humberta Jaramillo and all similarly situated employees of Imperial, regularly worked eight hour shifts as employees of Imperial as non-exempt cashier/attendant employees, and were entitled to but not permitted by Imperial, to have duty-free rest periods for each work shift exceeding four hours or a major fraction thereof, and an uninterrupted, duty-free meal period of not less than 30 minutes for work shifts exceeding five hours. Because Humberta Jaramillo and all other similarly situated employees of Imperial were not provided with duty-free meal periods, Imperial has and continues to violate California law. (Labor Code §§ 226.7, 512(a), 516 and 1198.) Because Humberta Jaramillo and all other similarly situated employees of Imperial were not provided with duty-free rest breaks, Imperial has and continues to violate California law. (Labor Code §§ 226.7, 516 and 1198.)

Failure to Pay Overtime

Humberta Jaramillo and all other similarly situated employees were regularly required to work "off-the clock" and were not paid for all time worked, such as when Ms. Jaramillo and other similarly situated employees were required to remain on premises and perform set-up duties before the beginning of their shifts or clean-up duties while waiting for relief-shift employees to arrive. These circumstances caused Humberta Jaramillo and all other similarly situated employees to regularly work in excess of eight (8) hour shifts for which overtime was not paid as required by California law. (Labor Code §§ 510 and 1198 (Unpaid Overtime).)

Failure to Pay Minimum Wages

California Labor Code sections 1182.12, 1194, 1197, 1197.1, and 1198 provide that the minimum wage for employees fixed by the IWC is the minimum wage to be paid to employees, and the payment of less than the minimum wage so fixed is unlawful. As set forth herein, due to Imperial's policy of not paying Ms. Jaramillo and other similarly situated employees for off-the-clock time, and further due to Imperial's policy of not providing compliant meal periods and rest periods, Imperial violated and continues to violate minimum wage laws. Imperial did not pay



Department of Industrial Relations RE: Humberta Jaramillo May 27, 2020 Page 3

minimum wages for off-the-clock hours that Ms. Jaramillo and all other similarly situated employees worked that qualified as overtime premium payment. To the extent that these off-the-clock hours did not qualify for overtime premium payment, Imperial did not pay at least minimum wages for those hours worked off-the-clock in violation of Labor Code sections 1182.12, 1194, 1197, 1197.1, and 1198.

Non-Compliant Wage Statements and Failure to Maintain Accurate Payroll Records

First, because Imperial did not record the time Humberta Jaramillo and all other similarly situated employees worked off the clock, Imperial did not list the correct amount of gross and net wages earned, in compliance with Labor Code §§ 226(a)(1) and 226(a)(5). For the same reason, Imperial failed to accurately list the total number of hours worked by Ms. Jaramillo and all other similarly situated employees of Imperial in violation of Labor Code § 226(a)(2). For the same reason, Imperial failed to keep accurate payroll records showing the hours worked daily by, and the wages paid to, Imperial's employees, in violation of Labor Code §1174(d).

Second, as a result of Imperial's custom and practice of failing to permit Ms. Jaramillo and all other similarly situated employees to take unrestricted, off-duty meal periods and Imperial's custom and practice of failing to authorize and permit off-duty rest breaks, Imperial failed, and continues to fail, to accurately record wages owed to Ms. Jaramillo and other similarly situated employees. Labor Code § 226.7 provides that when an employer fails to provide off-duty meal or rest periods (as required by "applicable statute..., regulation..., or [IWC order]..."), the employer "shall pay the employee one additional hour of pay at the employee's regular rate of compensation for each workday that the meal or rest...period is not provided." Since Ms. Jaramillo and other similarly situated employees were/are not paid by Imperial in accordance with Labor Code § 226.7 for Imperial's failure to provide off-duty meal or rest periods, Ms. Jaramillo and all other similarly situated employees were not given accurate wage statements, and accurate payroll records were not maintained by Imperial in violation of these labor laws.

Failure to Timely Pay Wages During Employment

As a result of Imperial's non-payment of overtime wages and meal and rest period premium wages to Humberta Jaramillo and all other similarly situated employees, Imperial failed and continues to fail, to timely pay wages during employment, in violation of Labor Code § 204, which provides that all wages earned by any person in any employment between the first (1st) and the fifteenth (15th) days, inclusive, of any calendar month, other than those wages due upon termination of an employee, are due and payable between the sixteenth (16th) and the twenty-sixth (26th) day of the month during which the labor was performed. Labor Code § 204 provides that all wages earned for labor in excess of the normal work period shall be paid no later than the



Department of Industrial Relations RE: Humberta Jaramillo May 27, 2020 Page 4

payday for the next regular payroll period. Alternatively, Labor Code § 204 provides that the requirements of this section are deemed satisfied by the payment of wages for weekly, biweekly, or semimonthly payroll if the wages are paid not more than seven (7) calendar days following the close of the payroll period. Imperial failed and continues to fail to pay Ms. Jaramillo and all other similarly situated employees all wages due, including, but not limited to, overtime wages, and meal and rest period premium wages, within the time periods specified by Labor Code § 204.

Failure to Timely Pay Wages Upon Termination

As a result of Imperial's non-payment of overtime wages and meal and rest period premium wages to Humberta Jaramillo and all other similarly situated employees, Imperial failed and continues to fail, to timely pay wages upon termination, in violation of Labor Code §§ 201 and 202, which provide that if an employer discharges an employee, the wages earned and unpaid at the time of discharge are due and payable immediately, and that if an employee voluntarily leaves his or her employment, his or her wages shall become due and payable not later than seventy-two (72) hours thereafter, unless the employee has given seventy-two (72) hours previous notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the time of quitting. (See also, Labor Code § 203.) Imperial failed to pay Ms. Jaramillo and all similarly situated employees who are no longer employed by Imperial the earned and unpaid wages including overtime wages, and meal and rest period premium wages owed, either at the time of discharge, or within seventy-two (72) hours of their leaving Imperial's employ, in violation of Labor Code §§ 201 and 202, or for 30 days thereafter (Labor Code § 203).

Unpaid Business-Related Expenses

California Labor Code section 2802 provides that an employer must reimburse employees for all necessary expenditures and losses incurred by the employee in the performance of his or her job. The purpose of Labor Code section 2802 is to prevent employers from passing off their cost of doing business and operating expenses to their employees. *Cochran v. Schwan's Home Service, Inc.* (2014) 228 Cal.App.4th 1137, 1144. The applicable IWC Wage Order 7-2001 provides that "[w]hen tools or equipment are required by the employer or are necessary to the performance of a job, such tools and equipment shall be provided and maintained by the employer...." Ms. Jaramillo is informed and believes, and a preliminary investigation reveals, that Imperial had, and has, a company-wide policy of requiring Ms. Jaramillo and all other similarly situated employees to utilize their own personal cellular phones and cellular data to carry out their job duties, but Imperial failed and fails to reimburse them for the costs of their work-related cellular phone expenses. Ms. Jaramillo and all similarly situated employees were required to use their personal cellular phones to complete work-related tasks, such as discussing store issues,



Department of Industrial Relations RE: Humberta Jaramillo

May 27, 2020

Page 5

scheduling, and store activity with Imperial's managers and others. Imperial could have provided Ms. Jaramillo and all other similarly situated employees with company phones to be used for fulfilling work-related tasks, or reimbursed them for the costs of their cellular phone expenses. Instead, Imperial passed these operating costs off onto its employees in violation of Labor Code § 2802.

Failure to Provide Free Drinking Water

California Labor Code section 2441(a) provides that "[e]very employer of labor in this state shall, without making a charge therefor, provide fresh and pure drinking water to his or her employees during working hours." Labor Code § 2441(b) empowers, among others, the Department of Industrial Relations to enforce the drinking water provision. Imperial had, and has, a companywide policy not to provide drinking water at the company's expense to Humberta Jaramillo and all other similarly situated employees. Instead, Humberta Jaramillo and all similarly situated employees either had to bring their own water or purchase water from Imperial's facilities. On hundreds of occasions, Ms. Jaramillo purchased water from Imperial while on the job because she could not bring enough water with her. Ms. Jaramillo is informed and believes that the same situation has and is occurring with respect to all similarly situated employees of Imperial. These circumstances do not comport with the requirement that Imperial "provide fresh and pure drinking water" to its employees. Moreover, requiring employees to purchase drinking water from Imperial is another form of passing on the cost of doing business to its employees.

Violation of Business and Professions Code Section 17200 et seg.

Imperial's conduct, as set forth herein, constitutes unfair and unlawful business practices in violation of Business and Professions Code section 17200 et seq.

Representative Action

This action is brought on behalf of Ms. Jaramillo and all similarly situated employees of Imperial in California, as a representative action.

Common issues of fact exist whether Imperial violated Labor Code §§ 226.7, 512(a), 516 and 1198 as to its non-exempt cashiers/attendants by failing to provide compliant rest periods and meal periods.

Common issues of fact exist whether Imperial violated Labor Code §§ 510 and 1198 by failing to pay overtime wages.



Department of Industrial Relations RE: Humberta Jaramillo May 27, 2020 Page 6

Common issues of fact exist whether Imperial violated Labor Code sections 1182.12, 1194, 1197, 1197.1, and 1198 by failing to pay minimum wages.

Common issues of fact exist whether Imperial violated Labor Code §§ 226, 1174 and 1198 by failing to issue complaint wage statements and failing to maintain accurate payroll records.

Common issues of fact exist whether Imperial violated Labor Code § 204 by failing to timely pay wages during employment.

Common issues of fact exist whether Imperial violated Labor Code §§ 201 and 202 by failing to timely pay wages upon termination.

Common issues of fact exist whether Imperial violated Labor Code § 2802 by failing to pay business-related expenses paid for by its non-exempt cashiers/attendants.

Common issues of fact exist whether Imperial violated Labor Code § 2441 by failing to provide its non-exempt cashiers/attendants with fresh and pure drinking water without charge

Common issues of fact exist whether Imperial violated Business and Professions Code § 17200 et seq. as to any or all of the foregoing violations of the California Labor Code.

Notice is hereby given to the California Labor & Workplace Development Agency ("LWDA") that a class action and/or representative action will be filed by Humberta Jaramillo on behalf of all non-exempt cashier/attendant employees of Imperial and/or a representative action by an aggrieved employee, in the event that LWDA does not prosecute such an action.

This letter is sent to your office pursuant to Labor Code section 2699.3. A copy of this letter has been sent by certified mail to Imperial at its address of record of its president and agent for service of process.



Department of Industrial Relations RE: Humberta Jaramillo May 27, 2020 Page 7

Please advise the undersigned of your intention.

Very truly yours,

KNAPP, PETERSEN & CLARKE\

André E. Jardini

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AEJ:drp

cc: David M. Berri, President and Agent for Service of Process

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